

# Agenda

## Columbus & Franklin County Ohio Continuum of Care Membership Meeting

Thursday, October 23, 2025  
 2:00 p.m. - 4:30 p.m.  
 St. Philip Episcopal Church  
 166 Woodland Ave. Columbus, Ohio 43203

	Presenter	Action	Time
<b>Call to Order</b>			
Welcome and Agenda Review	Michael Wilkos	Quorum Affirmed	2:00 PM
Roll Call	Tracy Whalen Payne		2:05 PM
Confirmation of Quorum	Tracy Whalen Payne		2:10 PM
<b>Approval of Previous Minutes</b>			
Minutes approval: June 11th, 2025, CoC Membership Meeting	Michael Wilkos		2:15 PM
<b>New Business</b>			
Status of Continuum of Care	Adam Rowan		2:20 PM
FY2025 Annual Systems & Programs Indicator Report (SPIR)	Adam Rowan		2:35 PM
Community Updates	Steve Skovensky		2:40 PM
Access and Impact Committee Updates	Sherrice Sledge-Thomas		2:50 PM
Executive Orders	Adam Rowan, Samba Silla, Sherrice Sledge-Thomas		2: 55 PM
Public Comment	Tracy Whalen Payne		4:15 PM
<b>Adjournment</b>	Michael Wilkos		4:30 PM

# Columbus & Franklin County Ohio Continuum of Care Membership Meeting Notes

Columbus KTC Buddhist Center Community Room,  
645 W Rich St, Columbus, OH 43215  
Wednesday, June 11, 2025  
2:00 p.m. - 4:30 p.m.

**In-person Members in Attendance:** Alison Marker, Beth Fetzer-Rice, Carlie Boos, Chanda I. Wingo, Donna Mayer, Emerald Hernandez-Parra, Emily Savors, Jeff Pattison, Diana Alecusan, Juliet C. Dorris-Williams, Malcolm Turner, Michael Wilkos, Nancy Hashman, Robert Bramlish, Greg Winslow, Sarah Hatchard, Scott Scharlach, Shannon TL Isom, Sheila Prillerman, Sue Villilo, Vunessa Martin, and Walter Dillard

**Virtual CoC Membership:** Mary O'Doherty, Jim Rose, Sonya Higginbotham,

**Virtual Community Members in Attendance:** Dean Sloane, Tara Taylor, Isaac Barton, Donna King, Kamilah Twymon, Tina Rutherford, Ryan Cassel

**In-person CSB staff attendance:** Steve Skovensky, Adam Rowan, Sherrice Sledge-Thomas, Twila Wellmaker, Samba Silla, Tracy Whalen-Payne, Kimberly Sanders

**Not in attendance:** Beth Lonn, John Oswalt, Courtney Elrod, Dr. Desiree Polk-Blank, Dr. Maria Houston, Le-Ann Harris, Lt. Kyle Kincade, Makaylah Downour, Marcus Johnson, MarQuan McCarrel, Meghann Cicola, Nathan P. Wymer, Rei Scott, Scott Johnson, Shianne Howard, Terri Power, Tiara Ross, Ian Labitue

**Virtual CSB staff attendance:** Christina Blair

## I. Call to Order

- The meeting was called to order by Chair Michael Wilkos at 2:08 p.m.

## II. Roll Call and Introductions

- Michael Wilkos led the introductions.
- Acknowledgment was given to Emerald Hernandez-Parra as the newly elected CoC Board Vice-Chair (voted in May 2025).

## III. Approval of Minutes

- Emerald Hernandez-Parra moved to approve the minutes from the January 29, 2025, meeting. The motion was seconded by Shiela Prillerman and passed unanimously.

## IV. Franklin County Five-Year Consolidated Plan

- Donna King of M&L Associates provided an overview of eligible activities under the ESG, HOME, and CDBG programs and announced that \$3 million will be available for the 2025 allocation. She reviewed the planning process and funding mechanisms for these programs, emphasizing the importance of stakeholder engagement and public

input in shaping funding priorities. Donna facilitated a discussion on urgent needs within homelessness programs, encouraging participants to share insights to guide effective resource allocation. The group agreed to distribute a follow-up member survey before June 18 to gather additional feedback, noting that previous community surveys received over 360 responses, indicating strong stakeholder engagement.

#### **V. Access and Impact Committee**

- Sherrice Sledge-Thomas shared updates on recent efforts to ensure compliance with new federal language requirements, provided an overview of the annual Continuum of Care (CoC) survey, and discussed the development of policies aimed at compensating individuals with lived experience for their contributions.

#### **VI. System and Community Framework Update**

- Steve Skovensky provided updates on several key initiatives, including the outcomes of the winter warming centers, which saw increased utilization and improved results. He also highlighted the expansion of outreach efforts, the positive impacts of the Direct Cash Transfer program, and a new collaboration with Ohio State University to develop an app designed to enhance access to homelessness services.

#### **VII. CoC Annual Plan**

- Tracy Whalen-Payne highlighted the Continuum of Care's focus on outcome-based planning, emphasizing inclusive engagement with stakeholders and the implementation of streamlined meeting formats to foster more meaningful discussions and efficient decision-making.

#### **VIII. CoC Builds Competition**

- Adam Rowan presented on HUD's reissuance of the CoC Notice of Funding Opportunity (NOFO), noting revisions to the scoring criteria that included the removal of Diversity, Equity, and Inclusion (DEI) points and the addition of points for projects located in opportunity zones. CMHA's "Beacon 360 Hometown PSH" project received the highest score. Emerald Hernandez-Parra moved to recommend the CMHA project for submission to HUD, with a second by Emily Savors. The motion passed unanimously.

#### **IX. Comprehensive Budget**

- Shawn Smith presented the Comprehensive Budget, Unit Cost Matrix along with the annual funding strategy and funding allocation.

#### **X. Annual Funding Strategy**

- Diana Alecusan moved to approve the annual strategy; Carlie Boos seconded the motion, and it passed unanimously.

#### **XI. Annual Funding Allocation**

- Shiela Prillerman moved to approve the allocation, seconded by Walter Dillard, and the motion passed unanimously.

#### **XII. 2025 Point-in-Time (PIT) Count**

- Presenters Steve Skovensky and Twyla Wellmaker reported a total homelessness count of 2,556, reflecting a 7% overall increase. Of this number, 2,101 individuals

were sheltered, while the unsheltered population decreased by 11% to 455. Notable changes were observed in subpopulations, including those experiencing domestic violence, severe mental illness, and families. The housing inventory showed increases in adult shelter beds and permanent supportive housing, while family shelter capacity declined.

### **XIII. Program Evaluation Results**

- Adam Rowan reported that 14 of 15 providers were found compliant during program evaluations, with only one program identified as noncompliant.

### **XIV. FY24 CoC Competition Debrief**

- Presenter Samba Silla reported that two new projects, Deer Hill and HMIS Expansion, were funded, accompanied by a \$4 million increase in overall funding.

### **XV. System Performance Measures**

- Adam Rowan highlighted key system performance outcomes, including a reduction in returns to homelessness, longer stays attributed to housing shortages, and improved housing retention rates.

### **XVI. System Indicator Report (Q3)**

- Adam Rowan presented data highlighting extended lengths of stay in shelters, low numbers in rapid rehousing programs, and strong outcomes in homelessness prevention efforts.

### **XVII. New CoC Action Plan**

- Tracy Whalen-Payne presented the updated CoC action plan, emphasizing goals to increase inclusive collaboration, promote data-driven solutions, and create engaging learning sessions for stakeholders.

### **XVIII. Discussion: Community Housing Solutions**

- The discussion focused on systemic housing barriers and emphasized the importance of regional partnerships to address these challenges. Participants urged the community to support diverse housing models tailored to varying needs and cautioned against placing blame on service providers, highlighting that the root causes of homelessness extend beyond their scope.

### **XIX. Adjournment:**

- Motion to adjourn was made by Emerald Hernandez-Parra and seconded by Juliet C. Dorris-Williams. The meeting adjourned at 4:11 PM.

**Next Meeting Date:** September 18th, 2025

Minutes Prepared By: Tracy Whalen Payne  
Approval By: Christina Blair

# SYSTEM INDICATOR REPORT

FY25

7/1/24 - 6/30/25



Until everyone has a place to call home

**Our Mission**

To lead a coordinated, community effort to make sure everyone has a place to call home.

We thank our Partner Agencies for their assistance in collecting data and ensuring data accuracy for our community reports.

**“Advocacy opened doors when others slammed them.”**

**“Deeply appreciative of the help that rebuilt our lives.”**



## **Stories of Impact**

In partnership with Home for Families, our holistic housing and support services empowered a resilient mother to overcome homelessness, complete her Psychology degree, and build a new beginning for her family. In her words:

**“We are forever grateful for the comprehensive support during our hardest chapter.”**

**“Grateful for the life-changing support.”**

**“My children finally have security — and so do I.”**

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## Overview

System and Program Indicator Reports are published quarterly and furnished to CSB trustees and the Continuum of Care. All reports are posted to [www.csb.org](http://www.csb.org). Results are also shared with CSB funders consistent with funding contracts and agreements.

The System and Program Indicator Report monitors the current CSB funded programs and some non-CSB funded programs that participate in our data system. The report evaluates each system and program based on a system or program goal, actual performance data, variances, and outcome achievements. Outcome achievement is defined as 90% or better of numerical goal or within 5 percentage points of a percentage goal, except where a lesser or greater value than this variance also indicates an achieved goal. Systems or programs which meet less than one-half of outcome goals are considered to be a “program of concern”. The following key is used to express outcome achievement status for each indicator:

<b>Outcome Achievement:</b>	<b>Key</b>
Outcome achieved	√
Outcome not achieved	≠
Outcome goal not applicable	N/A

System-level race and gender-based outcome disparities are included in the report. A disparity is defined as a demographic achieving a successful exit that is at least five percentage points less than the respective percentage of the demographic population served in each system.

All data generated from the Homeless Management Information System (HMIS) and used in the report met CSB quality assurance standards, which require current and accurate data and a 95% completion rate for all required HMIS data variables.

Data included in the report is analyzed per the Evaluation Definitions and Methodology document that can be found at [www.csb.org](http://www.csb.org) under the Publications section.

# FY25 System and Program Indicator Report

## 5-Minute Summary



### Families Emergency Shelter

Successful housing outcomes rose to 13%—the highest rate since FY18—while the average length of stay increased to 113 days, highest level record. A key driver of improved outcomes appears to be the expansion of the Direct Client Transfer (DCT) initiative, which has served 71 families to date with a 90% long-term non-return rate.

### Men’s Emergency Shelter

The number of single men sheltered declined by 10% in FY25, while the share of newly homeless men increased from 69% to 72%. The success rate at exit remained flat for the fourth consecutive year, and the average length of time homeless rose to a record 83 days. Among the 193 chronically homeless men served, just over half (52%) of those who exited achieved permanent housing after an average stay of 342 days. Rapid Re-Housing (RRH) remained a key driver of success, with 412 men (14%) linked to RRH accounting for 40% of all successful exits.

### Women’s Emergency Shelter

For the fourth consecutive year, permanent housing outcomes for women improved, rising from 20% in FY24 to 23% in FY25, though this gain coincided with a record-high average shelter stay of 74 days. Rapid Re-Housing (RRH) remained central to system performance, with 177 women (27% of the census) linked to RRH accounting for 27% of successful exits. Chronically homeless women represented 4% of the census, with 66% of those who exited reaching permanent housing after an average stay of 353 days.

### Emergency Shelter System

Served 8% fewer households in FY25, while exits to stabilized housing improved modestly from 19% to 22%. Average length of stay rose to 88 days—15 days higher than last year and 33 days above FY20. Pregnant women saw improved outcomes, with exits to housing rising from 18% to 28%, while veterans experienced longer stays and flat outcomes, and the TAY population remained stable overall.

### Prevention System

Served 3% fewer households overall, with exits to permanent housing declining across all subpopulations. The system’s overall successful housing outcome rate fell from 88% to 83%—the second-lowest since FY19—while the average length of participation rose by 14 days to 141.

### Rapid Re-housing System

Overall census declined by 15%, while successful housing outcomes improved slightly from 63% to 65%. Participation durations increased overall, with the average length of stay rising from 198 to 209 days. Families served fell to their lowest total since FY20, but exits to housing increased from 71% to 78%, and participation held steady.

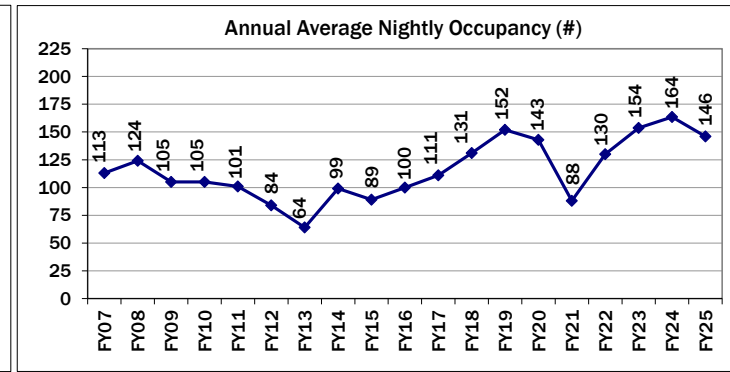
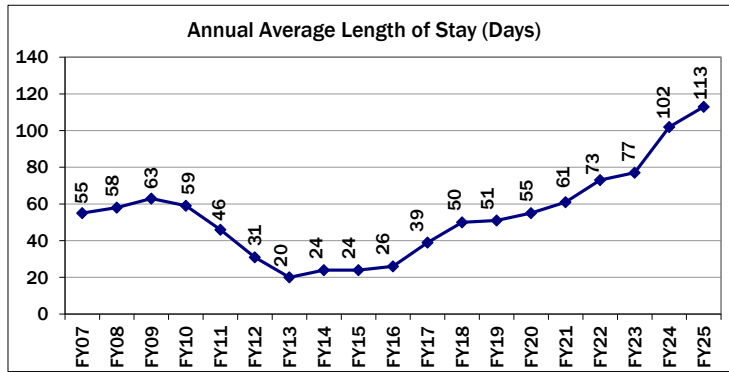
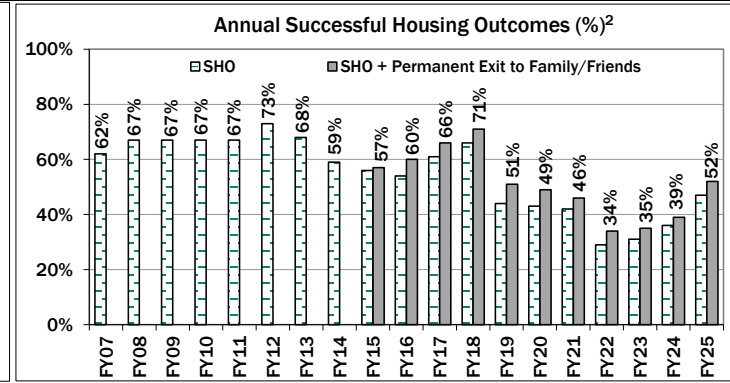
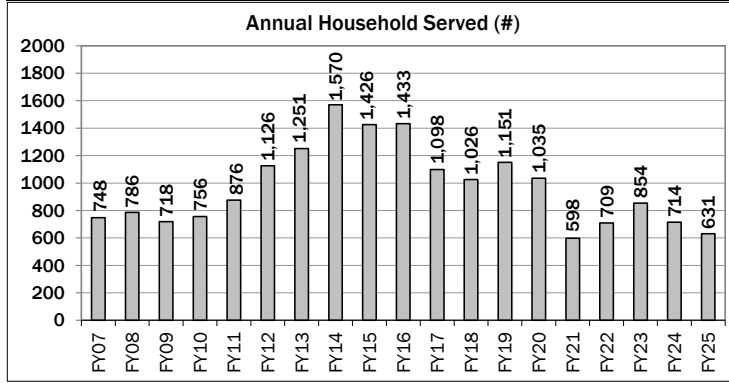
### Permanent Supportive Housing System

Total households served declined by 3% in FY25. Overall capacity increased with the addition of 105 units, and occupancy rose to 92%. Despite slight declines in households served among single adults, veterans, and TAY, housing retention rates remained high across all groups—ranging from 92% to 97%.

# FY25 System and Program Indicator Report



Family Emergency Shelter System	Households Served			Nightly Occupancy		Average Length of Stay (Days)			Successful Housing Outcomes <sup>2</sup>					Recidivism <sup>4</sup>			
	Goal	Actual	Outcome Achievement	Capacity <sup>1</sup>	Actual	Goal	Actual	Outcome Achievement	Goal (#) <sup>3</sup>	Actual	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
7/1/2024 - 6/30/2025	825	631	√ <sup>6</sup>	114	146	75	113	≠	259	254	√	50%	52%	√	10%	2%	√



Outcomes	FY24	FY Δ	FY25
<b>Metrics</b>			
Households Served	714	↓	631
Mean Family Size	3.5		3.4
Percent Newly Homeless	78%	↑	85%
Recidivism	1%		2%
Average Number of Children	2.1		2.1
Clients Served	2,477		2,153
Adults Served	971		861
Children Served	1,506		1,294
Children 0 - 5 years	42%		66%
Veterans (U.S. Military)	5		4
Veterans % of all adults	1%		0%
Average Monthly Household Income	\$873		\$934
Percent Working at Entry	34%		35%
Percent of Households with No Income	49%		46%
Average Monthly Income for Households with Income	\$1,711		\$1,899
Pregnant Served	83	↓	56
<b>DEMOGRAPHICS (HOH)</b>			
Average Age	34		34
Female Led Households	-		60%
Male Led Households	-		6%
Multi Adult Households	-		34%
Race/Ethnicity - Black <sup>5</sup>	68%	↑	65%
Race/Ethnicity - White <sup>5</sup>	18%		20%
Race/Ethnicity - Multi-Racial <sup>5</sup>	7%		6%
Race/Ethnicity - Hispanic <sup>5</sup>	8%		8%
Race/Ethnicity - Other <sup>5</sup>	0%		1%
Adults 18 - 24 years	14%		14%
Children 0 - 2 years <sup>5</sup>	22%		23%
Children 3 - 7 years <sup>5</sup>	34%		33%
Children 8 - 12 years <sup>5</sup>	27%		27%
Children 13 - 17 years <sup>5</sup>	18%		17%
Self-reported Disability	39%	↓	36%
Franklin County Residents	84%		85%

Although the system served 12 percent fewer households than in FY24 and did not reach the overall projected household goal, every household that sought help received assistance. Successful housing outcomes rose by 13 percent, the highest rate since FY18—indicating stronger movement to permanent housing. At the same time, the average length of stay increased by 11 days to 113 days, the highest on record and 38 days above the 75-day system goal. The share of newly homeless households grew from 78 percent in FY24 to 85 percent in FY25, alongside an increase in working households with earned income; among households with income, average monthly earnings rose from \$1,711 to \$1,899. These shifts occurred as Columbus continued to outpace national trends in rising rents and declining vacancy rates—two factors that research links to higher rates of homelessness. A contributor to the increase in successful housing exits is the Direct Client Transfer (DCT) initiative. Launched as a pilot in FY24 and expanded to a full program in FY25, DCT offers a one-time \$1,500 incentive to families who meet eligibility criteria and exit shelter within 60 days. The initial pilot was 20 families but the full program currently being implemented will serve 80 families and will then be expanded based on funding. So far, 47 families have enrolled in the project since 10/1/24 with an average shelter stay of 44 days, with only 5 returning (91% success rate). Overall, FY25 shows meaningful improvement in permanent-housing exits even as the system faces longer lengths of stay that exceed the established target. Families who accessed only emergency overnight stays increased by 5 percent (from 274 in FY24 to 288 in FY25). Meanwhile, the number of pregnant women served fell by 32 percent (from 83 to 56), and self-reported disabilities decreased slightly, from 39 percent to 36 percent. Taken together, these findings point to areas of real progress as well as ongoing challenges that will require continued attention.

<sup>1</sup> Overflow capacity is not included. The family emergency shelter system will expand capacity as necessary to meet the shelter needs of homeless families. System served all families that needed

<sup>2</sup> Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to

<sup>3</sup> System served all families in need of shelter. Successful Housing Outcomes goal recalculated based on number served.

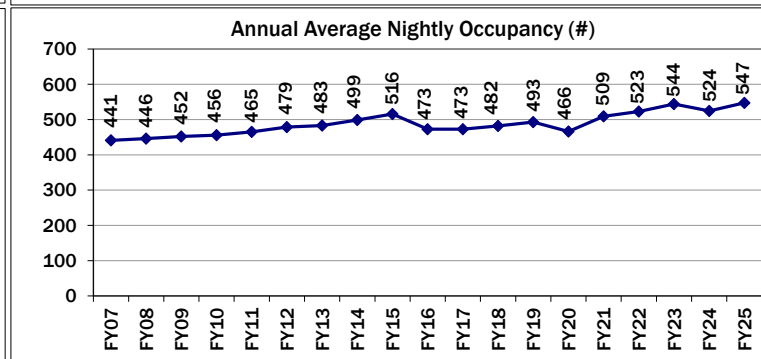
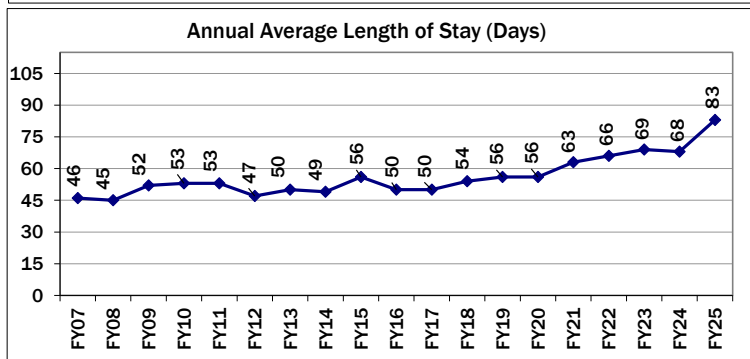
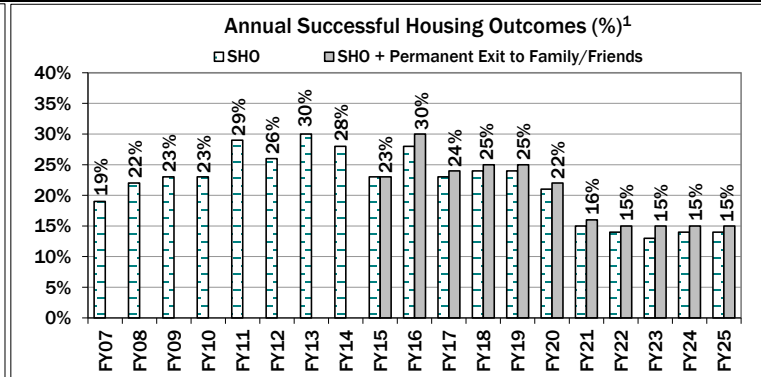
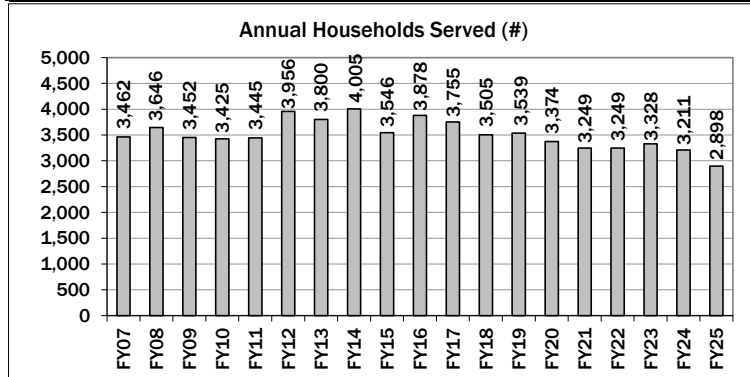
<sup>4</sup> Recidivism calculated for successful housing exits between reporting period of 7/1/24-12/31/24.

<sup>5</sup> Due to rounding, percentages may not add up to 100%.

# FY25 System and Program Indicator Report



Men's Emergency Shelter System	Households Served			Nightly Occupancy		Average Length of Stay (Days)			Successful Housing Outcomes <sup>1</sup>					Recidivism <sup>3</sup>			
	Goal	Actual	Outcome Achievement	Capacity <sup>2</sup>	Actual	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
7/1/2024 - 6/30/2025	3,200	2,898	√	427	547	70	83	≠	776	381	≠	28%	15%	≠	10%	9%	√



Outcomes	FY24	FY Δ	FY25
Metrics			
Households Served	3,211	↓	2,898
Percent Newly Homeless	69%	↑	72%
Recidivism	4%	↑	9%
Men as a percent of total single adults served	68%		66%
Veterans (U.S. Military)	342	↓	314
Veterans % of all adults	11%		11%
Average Monthly Household Income	\$768	↓	\$755
Percent Working at Entry	24%		23%
Percent of Households With No Income	49%		50%
Average Monthly Income for Households with Income	\$1,500		\$1,530
DEMOGRAPHICS (HOH)			
Average Age	46		46
Race/Ethnicity - Black <sup>3</sup>	58%		59%
Race/Ethnicity - White <sup>3</sup>	30%		29%
Race/Ethnicity - Multi-racial <sup>3</sup>	4%		5%
Race/Ethnicity - Hispanic <sup>3</sup>	6%		4%
Race/Ethnicity - Other <sup>3</sup>	2%		2%
Adults 18 - 24 years <sup>3</sup>	5%		6%
Adults 25 - 34 years <sup>3</sup>	22%		21%
Adults 35 - 44 years <sup>3</sup>	22%		22%
Adults 45 - 55 years <sup>3</sup>	23%		23%
Adults 56 - 61 years <sup>3</sup>	13%		14%
Adults 62+ years <sup>3</sup>	14%		14%
Self-Reported Disability	64%	↓	63%
Franklin County Residents	85%		85%

The number of single men sheltered declined by 10% compared with the prior fiscal year. Newly homeless men—those without an emergency-shelter stay in the prior two years—increased from 69% in FY24 to 72% in FY25. The success rate at exit remained flat for the fourth consecutive fiscal year, while the average length of time homeless increased by 15 days to a record 83 days. The system also served 193 chronically homeless individuals (6% of the total census). “Chronically homeless” refers to people with a documented disability who have been homeless for 12 consecutive months or for multiple episodes totaling at least 12 months within the past three years. Of the 117 chronically homeless men who exited, 52% (61) achieved permanent housing. Chronically homeless men had an average shelter stay of 275 days; those who obtained housing averaged 342 days. In FY25, 412 men (14%) were connected to RRH, and these clients represented 40% (151) of all successful housing exits. Veterans served decreased by 8%, from 342 in FY24 to 314 in FY25. The average length of stay for all veterans was 95 days, and 58% were linked to RRH—nearly all through Supportive Services for Veteran Families (SSVF). Newly homeless individuals comprised 61% of the total system census (1,769) and had the lowest average length of stay—61 days. Among newly homeless clients who obtained permanent housing (12%, or 205 people), the average shelter stay was 127 days. Newly homeless men who were not linked to RRH and exited unsuccessfully (1,270 people; 80% of the newly homeless subgroup and 44% of the total system census) stayed an average of 32 days. These short durations without a recorded housing placement suggest brief episodes that conclude outside the RRH pathway—often through self-resolution or exits not captured as permanent housing. A broader community factor contributing to longer stays among men who do achieve housing is limited affordability.

<sup>1</sup> Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

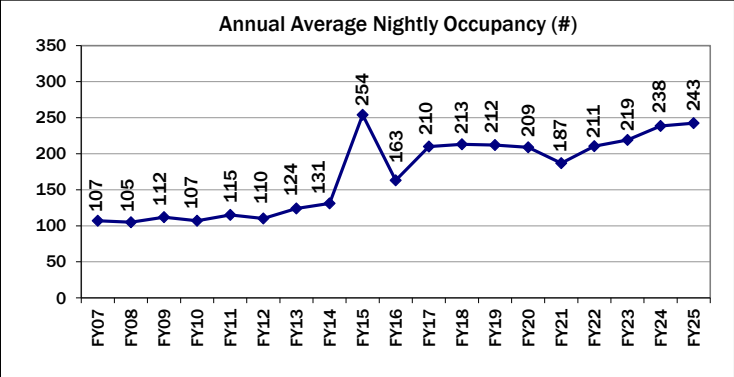
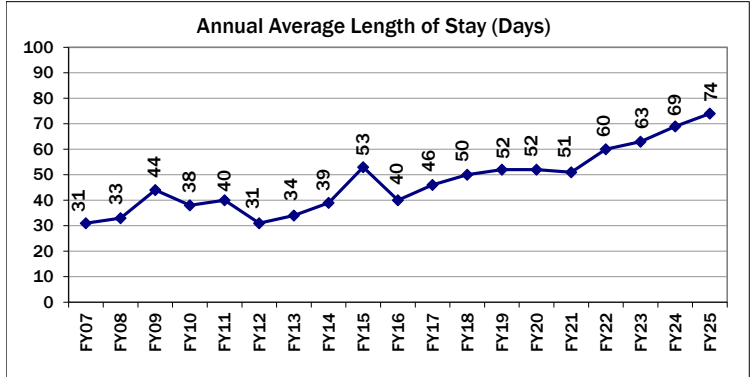
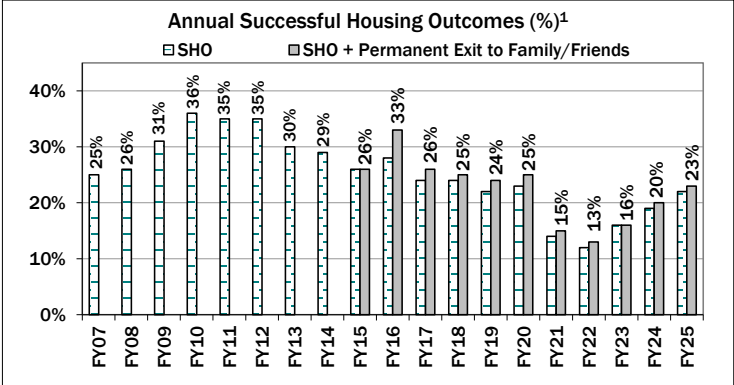
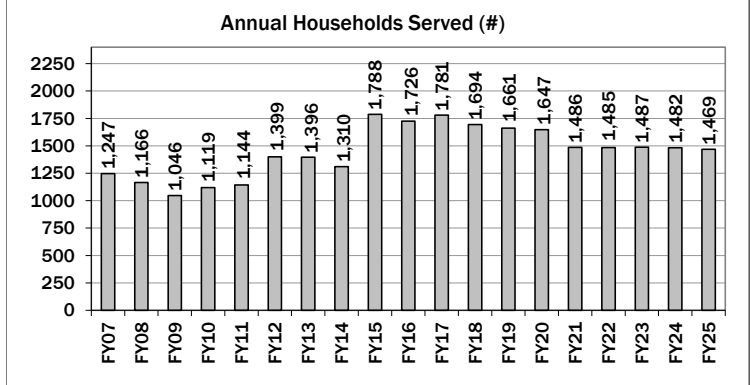
<sup>2</sup> Overflow capacity is not included. Additional overflow capacity opened as of 11/08/24. Additional warming center capacity opened as of 12/1/24.

<sup>3</sup> Recidivism calculated for successful housing exits between reporting period of 7/1/24-12/31/24.

# FY25 System and Program Indicator Report



Women's Emergency Shelter System	Households Served			Nightly Occupancy		Average Length of Stay (Days)			Successful Housing Outcomes <sup>1</sup>					Recidivism <sup>3</sup>			
	Goal	Actual	Outcome Achievement	Capacity <sup>2</sup>	Actual	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
7/1/2024 - 6/30/2025	1,400	1,469	√	208	243	70	74	√	334	296	≠	28%	23%	√	10%	4%	√



Outcomes	FY24	FY Δ	FY25
Metrics			
Households Served	1,482	↓	1,469
Percent Newly Homeless	76%	↑	78%
Recidivism	1%	↑	4%
Women as a percent of total single adults served	32%		34%
Veterans (U.S. Military)	19	↓	12
Veterans % of all adults	1%		1%
Average Monthly Household Income	\$710	↓	\$680
Percent Working at Entry	22%		19%
Percent of Households With No Income	45%	↑	50%
Average Monthly Income for Households with Income	\$1,294		\$1,361
DEMOGRAPHICS (HOH)			
Average Age	44		43
Pregnant Served	117	↓	87
Race/Ethnicity - Black <sup>3</sup>	53%		53%
Race/Ethnicity - White <sup>3</sup>	36%		36%
Race/Ethnicity - Multi-racial <sup>3</sup>	6%		6%
Race/Ethnicity - Hispanic <sup>3</sup>	4%		4%
Race/Ethnicity - Other <sup>3</sup>	1%		2%
Adults 18 - 24 years <sup>3</sup>	10%		10%
Adults 25 - 34 years <sup>3</sup>	22%		21%
Adults 35 - 44 years <sup>3</sup>	23%		24%
Adults 45 - 55 years <sup>3</sup>	22%		25%
Adults 56 - 61 years <sup>3</sup>	12%		10%
Adults 62+ years <sup>3</sup>	11%	↓	9%
Self-Reported Disability	71%	↓	68%
Franklin County Residents	83%		85%

For the fourth consecutive fiscal year, outcomes for women exiting to permanent housing continued to improve—rising from 20% in FY24 to 23% in FY25. This gain coincided with a 5-day increase in the average shelter of stay, setting a system record at 74 days. Newly homeless women—those without an emergency-shelter stay in the prior two years—increased from 76% in FY24 to 78% in FY25. The system also served a total of 64 chronically homeless individuals (4% of the total census). “Chronically homeless” refers to people with a documented disability who have been homeless for 12 consecutive months, or for multiple episodes totaling at least 12 months within the past three years. Of the 44 chronically homeless women who exited the system, 66% (29) achieved permanent housing. Chronically homeless women had an average shelter stay of 311 days; those who obtained housing averaged 353 days in shelter. Pregnant households served declined 26% year over year (117 → 88). The average length of stay for all pregnant women served was 38 days on average. Total of 77 pregnant women (88% of pregnant census) exited. Out of which, 18% (14) exited to permanent housing. Pregnant women that obtained housing at exit averaged 89 days in shelter, compared with 25 days for those that exited unsuccessfully. Newly homeless individuals comprised 61% (895) of the total system census and had the lowest average length of stay—47 days. Newly homeless clients who secured permanent housing average shelter stay was 88 days. 647 newly homeless women (72% of total newly homeless census, 44% of system census) that weren’t linked to RRH and exited unsuccessfully stayed in shelter on average of 30 days. The combination of short duration and no recorded housing placement indicates brief episodes that conclude outside of the RRH pathway, frequently through self-resolution or exits not captured as permanent housing.

<sup>1</sup> Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

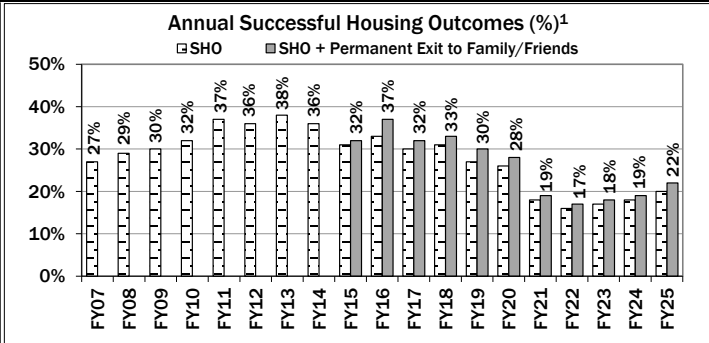
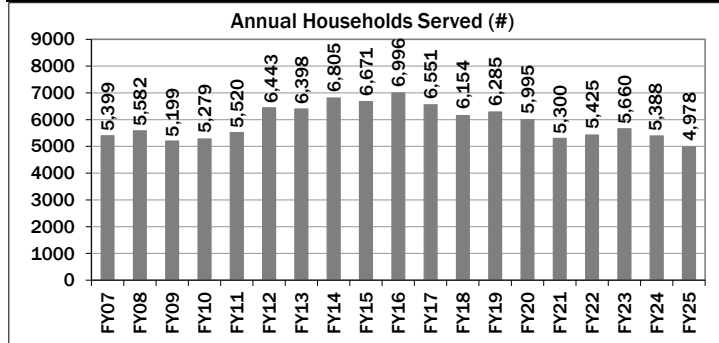
<sup>2</sup> Overflow capacity is not included. Additional overflow capacity opened as of 11/08/24. Additional warming center capacity opened as of 12/1/24.

<sup>3</sup> Recidivism calculated for successful housing exits between reporting period of 7/1/24-12/31/24.

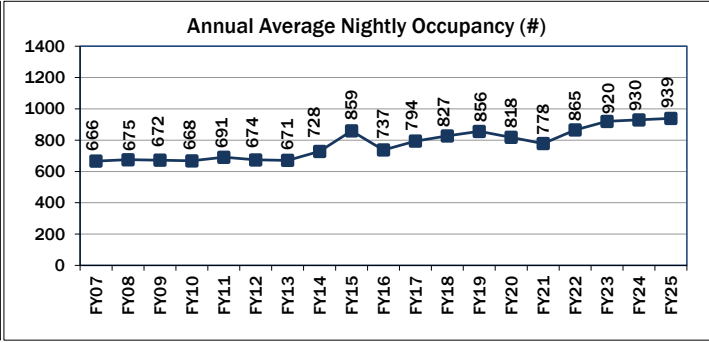
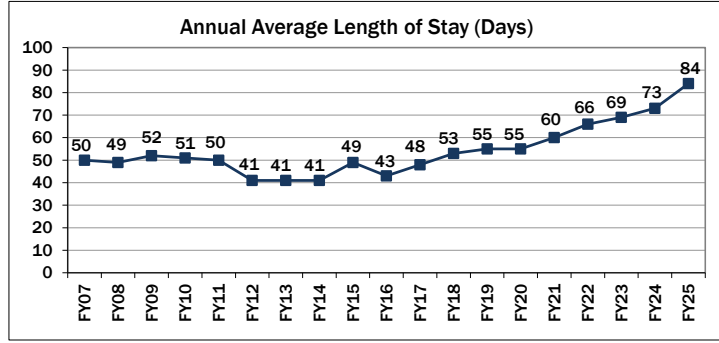
# FY25 System and Program Indicator Report



Emergency Shelter System	Households Served			Nightly Occupancy		Average Length of Stay (Days)			Successful Housing Outcomes <sup>2</sup>					Recidivism <sup>3</sup>			
	Goal	Actual	Outcome Achievement	Capacity	Actual	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
7/1/2024 - 6/30/2025	5,500	4,978	√	749	939	72	84	≠	1,425	925	≠	30%	22%	≠	10%	5%	√



Outcomes	FY24	FY Δ	FY25
<b>Metrics</b>			
Households Served	5,388	↓	4,978
Percent Newly Homeless	73%	↑	75%
Recidivism	2%	↑	5%
Clients Served	7,142		6,492
Adults Served	5,636		5,201
Children Served	1,506		1,294
Veterans (U.S. Military)	366	↓	330
Veterans % of all adults	6%		6%
Average Monthly Household Income	\$751		\$757
Percent Working at Entry	24%		21%
Percent of Households with No Income	48%		49%
Average Monthly Income for Households with Income	\$1,522		\$1,585
Pregnant Served	198	↓	151
<b>DEMOGRAPHICS (HOH)</b>			
Average Age	44		44
Female Led Households	-		37%
Male Led Households	-		58%
Multi Adult Households	-		5%
Other Household Composition	-		1%
Race/Ethnicity - Black	58%		58%
Race/Ethnicity - White	30%		30%
Race/Ethnicity - Multi-Racial	5%		5%
Race/Ethnicity - Hispanic	6%		5%
Race/Ethnicity - Other	2%		2%
Adults 18 - 24 years	8%		8%
Self-Reported Disability	63%	↓	61%
Franklin County Residents	84%		85%



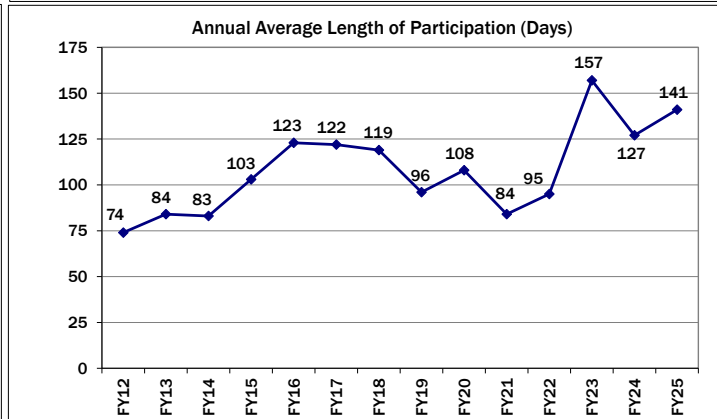
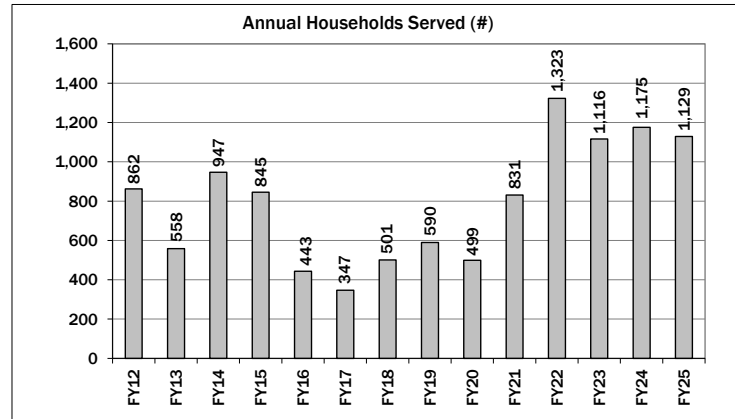
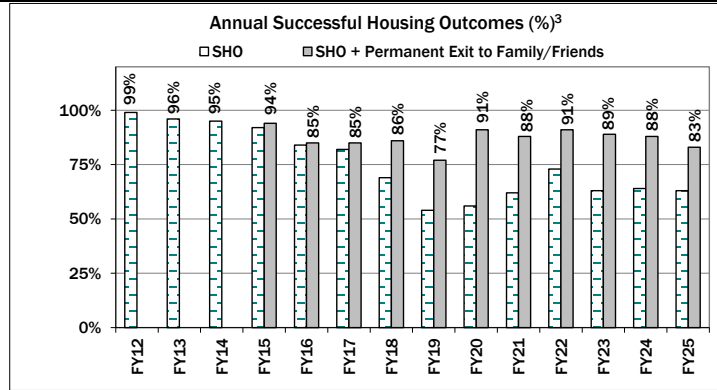
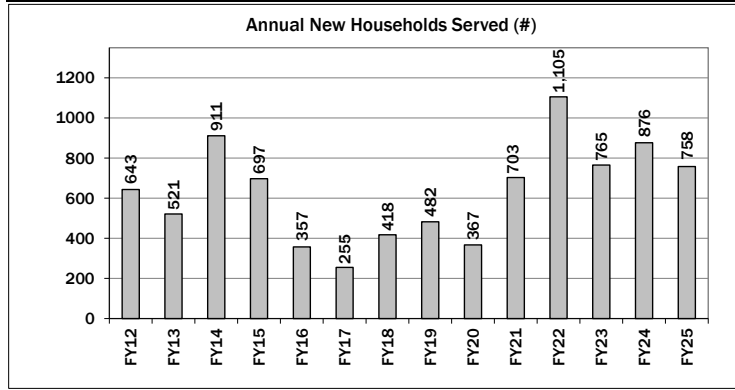
The emergency shelter system showed mixed results across the men's, women's, and family programs. Exits to stabilized housing improved by 3 percentage points—from 19% in FY24 to 22% in FY25—though this remains about eight points below the system goal. The average length of stay rose by 15 days to 88 (up from 73 in FY24 and 33 days higher than FY2020). Overall volume declined: households served fell 8%, from 5,388 in FY24 to 4,978 in FY25. Challenges in the men's system persist, given it is the largest subgroup served, while the women's and family systems posted encouraging gains in exits to permanent housing. The increase in average length of stay across all three system types is an area that requires greater focus. The system met its recidivism goal, though the rate increased by 3 percentage points from 2% in FY24 to 5% in FY25. Demographic percentages were broadly stable. Twenty-one percent of clients reported working at entry, with average earned income of \$1,901/month. Across all income sources, 1,145 clients reported an average entry income of \$1,585/month. The share of clients with a self-reported disability decreased from 63% to 61%. Pregnant women served decreased 23% (from 198 in FY24 to 151 in FY25); their average length of stay decreased by 9 days (from 52 to 43), and exits to permanent housing increased from 18% to 28%. Veterans served also decreased 10% (from 366 to 330), while their average length of stay rose from 72 to 83 days; exits to permanent housing were essentially flat (37% in FY24 vs. 36% in FY25). For Transitional Age Youth (TAY)—defined here as unaccompanied minors under 18 who access beds managed through Huck House, and young adults 18–24 in emergency shelter—the total served decreased slightly (762 → 756; -1%). Unaccompanied minors fell 10% (401 → 360), while the 18–24 subgroup increased 10% (361 → 396). For 18–24-year-olds, the average length of stay rose by 4 days (44 → 48), and exits to permanent housing remained flat at 14% in both fiscal years.

<sup>1</sup> Includes single adult shelters, family shelters, and couples in warming center shelters. Excludes Huckleberry House Emergency Shelter and YMCA Family Overnight. Total distinct households served including the youth shelter and overnight program is 1,882; total pregnant women is 60. Additional overflow capacity opened as of 11/18/24 and Warming Center capacity opened as of 12/1/24.  
<sup>2</sup> Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.  
<sup>3</sup> Recidivism calculated for successful housing exits between reporting period of 7/1/24-12/31/24.  
<sup>4</sup> Due to rounding percentages do not add up to 100%.

# FY25 System and Program Indicator Report



Prevention System	New Households Served			Households Served			Average Length of Participation (Days)			Successful Housing Outcomes <sup>3</sup>						Recidivism <sup>4</sup>		
	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
7/1/2024 - 6/30/2025	888	758	≠	1,168	1,129	√	150	141	√	778	637	≠	85%	83%	√	5%	4%	√



Outcomes	FY24	FY Δ	FY25
<b>Metrics</b>			
Households Served	1,175		1,129
Recidivism	5%	↓	4%
Mean Family Size <sup>2</sup>	3.5		2.9
Average Number of Children <sup>2</sup>	2.3		2.3
Clients	3,568	↓	3,333
Adults	1,359		1,337
Children	2,209		1,998
Veterans (U.S. Military)	119	↑	189
Veterans % of all adults	8%		14%
Percent of Households With No Income	35%		33%
Percent Working at Entry	47%	↓	45%
Average Monthly Household Income	\$1,036		\$1,025
Average Monthly Income for Households with Income	\$1,604		\$1,758
Pregnant	128	↓	93
<b>DEMOGRAPHICS (HOH)</b>			
Average Age	35		36
Female Led Households	72%		66%
Male Led Households	13%		16%
Multi Adult Households	15%		17%
Other Gender Led Households	0%		1%
Race/Ethnicity - Black	73%		72%
Race/Ethnicity - White	17%		18%
Race/Ethnicity - Multi-racial	6%		5%
Race/Ethnicity - Hispanic	3%		3%
Race/Ethnicity - Other	1%		1%
Adults 18 - 24 years <sup>5</sup>	19%	↑	17%
Adults 25 - 34 years <sup>5</sup>	42%		41%
Adults 35 - 44 years <sup>5</sup>	23%		23%
Adults 45 - 55 years <sup>5</sup>	10%		11%
Adults 56 - 61 years <sup>5</sup>	2%		3%
Adults 62+ years <sup>5</sup>	3%	↑	5%
Self-reported Disability	30%		27%

In FY25, the prevention system served slightly fewer households overall—down 3% from FY24. Across all sub-populations, exits to permanent housing exists declined as the system’s overall successful housing outcome rate fell 5 percent points, from 88% in FY24 to 83% in FY25, the second lowest since FY19. Over the same period, the average length of participation increased by 14 days (from 127 to 141 days). Services remained targeted to four key subpopulations: pregnant women, veterans, transitional-age youth (TAY), and families. **Veterans** showed the largest growth in households served, increasing 59% (119 → 189). However, their successful housing rate declined 6 points (87% → 81%) and the average length of participation rose sharply by 91 days (219 → 310). Nearly all veterans received services through Supportive Services for Veteran Families (SSVF). The other three subgroups saw declines in households served. **Pregnant women** decreased 19% (110 → 89). While fewer were served, the average length of participation increased by 66 days (160 → 226), and the successful housing rate fell 5 points (86% → 81%). **Transitional Age Youth (TAY)** household served decreased 16% (218 → 183); successful housing exits declined 9 percentage points (87% → 78%) and average length of participation increased by 9 days (133 → 142). Total number of **families** served decreased 9% (950 → 864), along with successful housing rate, which decreased 5 points (88% → 83%), and the average length of participation decreased by 3 days (121 → 118). Taken together, the system served more veterans but saw lower successful housing rates across all subpopulations, with notable increases in time in program—especially for veterans and pregnant households.

<sup>1</sup> System includes Gladden Community House prevention programs, Home for Families prevention programs, and VOAIO SSVF program for veterans.

<sup>2</sup> Data refers to the families served.

<sup>3</sup> Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

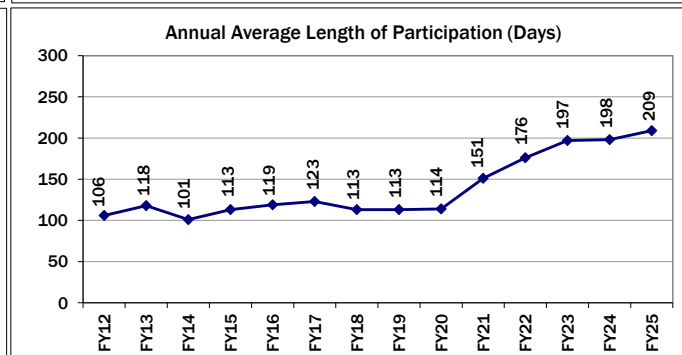
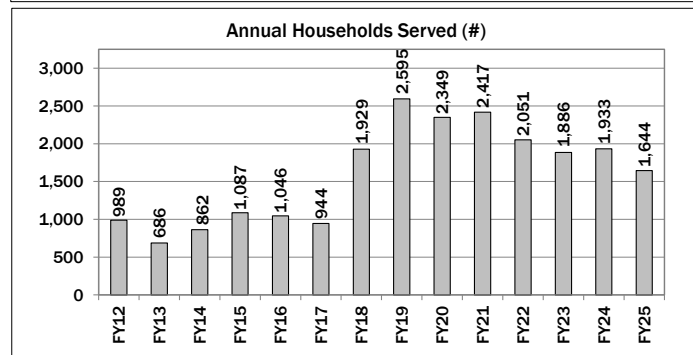
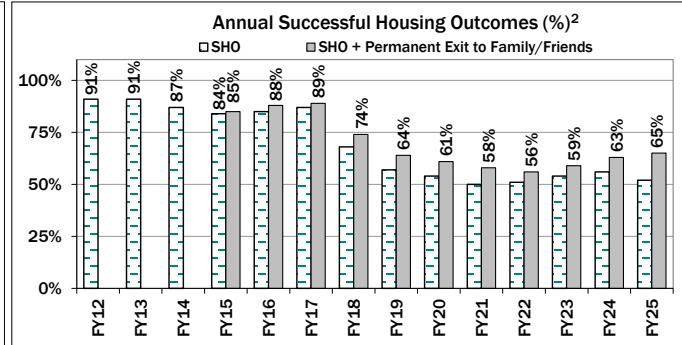
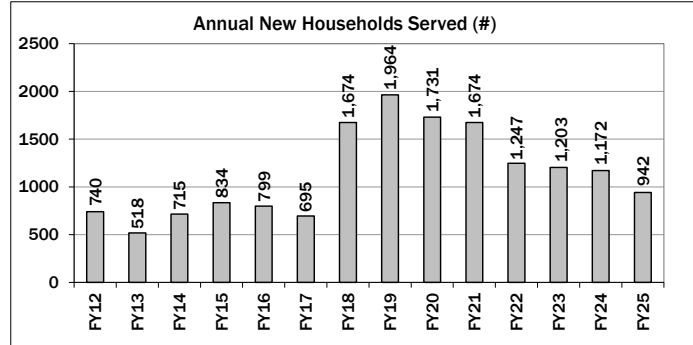
<sup>4</sup> Recidivism calculated for successful housing exits between reporting period of 7/1/23 - 6/30/24.

<sup>5</sup> Due to rounding percentages do not add up to 100%.

# FY25 System and Program Indicator Report



Rapid Re-Housing System <sup>1</sup>	New Households Served			Households Served			Average Length of Participation (Days)			Successful Housing Outcomes <sup>2</sup>						Recidivism <sup>4</sup>		
	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
7/1/2024 - 6/30/2025	756	942	√	1,343	1,644	#	240	209	√	429	619	√	60%	65%	√	10%	5%	√
Single Adults <sup>3</sup>	-	693	-	-	1,170	-	-	196	-	-	405	-	-	60%	-	-	6%	-
Families <sup>3</sup>	-	250	-	-	475	-	-	241	-	-	214	-	-	78%	-	-	3%	-



Outcomes	FY24 Family	FY Δ	FY25 Family	FY24 Single Adults	FY Δ	FY25 Single Adults <sup>3</sup>
<b>Metrics</b>						
Households Served	594	↓	475	1,341		1,170
Recidivism	5%	↓	3%	7%	↓	6%
Mean Family Size	3.4	↓	3.4	-		-
Average Number of Children	2.2		2.2	-		-
Clients	1,995		1,608	1,360		1,184
Adults	717		572	-		-
Children	1,279		1,037	-		-
Percent Working at Entry	31%		35%	23%		22%
Percent of Households With No Income	36%	↓	31%	46%	↑	55%
Average Monthly Household Income	\$616		\$688	\$728		\$729
Average Monthly Income for Households with Income	\$1,389		\$1,391	\$1,414	↓	\$1,378
Veterans (U.S. Military)	9		12	353	↑	360
Veterans % of all adults	1%		2%	26%		30%
Pregnant	79	↓	69	31		21
<b>DEMOGRAPHICS (HOH)</b>						
Average Age (HoH)	31		32	47		46
Single Adult Female Households	6%		76%	66%	↓	41%
Single Adult Male Households	94%		4%	32%	↑	57%
Mutual Adult Households	0%		20%	1%		1%
Other Household Composition	0%		0%	0%		1%
Race/Ethnicity - Black	73%	↓	71%	60%		60%
Race/Ethnicity - White	15%		16%	29%		29%
Race/Ethnicity - Multi-racial	6%		6%	5%		5%
Race/Ethnicity - Hispanic	6%		6%	4%		4%
Race/Ethnicity - Other	1%		1%	2%		2%
Adults 18 - 24 years <sup>4</sup>	33%	↓	28%	15%		17%
Adults 25 - 34 years <sup>4</sup>	37%		38%	14%		12%
Adults 35 - 44 years <sup>4</sup>	23%	↑	26%	16%		17%
Adults 45 - 55 years <sup>4</sup>	6%		6%	23%		22%
Adults 56 - 61 years <sup>4</sup>	1%		1%	13%		14%
Adults 62+ years <sup>4</sup>	0%		0%	19%		19%
Self-reported Disability	48%		47%	74%	↓	68%

In FY25, the Rapid Re-Housing system's overall census declined by 15%, while successful housing outcomes improved from 63% to 65% and the average length of participation rose from 198 to 209 days. **Pregnant** households served fell from 110 to 89, yet their successful housing rate increased from 27% to 31%, and their time in the program lengthened from 160 to 226 days. **Veterans** served edged up from 362 to 372—nearly all through Supportive Services for Veteran Families (SSVF)—but their successful housing rate slipped from 68% to 65% as average participation increased from 282 to 362 days. **Transitional-age youth (TAY)** households declined from 389 to 324, with outcomes ticking up from 65% to 66%, while average participation dropped from 287 to 244 days. **Families** mirrored the broader pattern of lower volume and stronger outcomes: households served decreased from 594 to 475—the lowest number of families served since FY20, when this measure began being tracked—while successful housing improved from 71% to 78%, and average participation held steady at 242 days. **Single adults** increased slightly, from 1,113 to 1,170, with successful housing moving from 59% to 60%, and average participation rising from 178 to 196 days. Overall, Rapid Re-Housing delivered modest gains in successful housing across several subpopulations, even as participation durations lengthened.

<sup>1</sup> System includes HFF Rapid Re-housing programs, VOAIO Rapid Re-housing, YMCA Rapid Re-housing programs, YWCA Rapid Re-housing program, Homefull Rapid Re-housing program, LSS SSVF program, and VOAIO SSVF program.

<sup>2</sup> Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

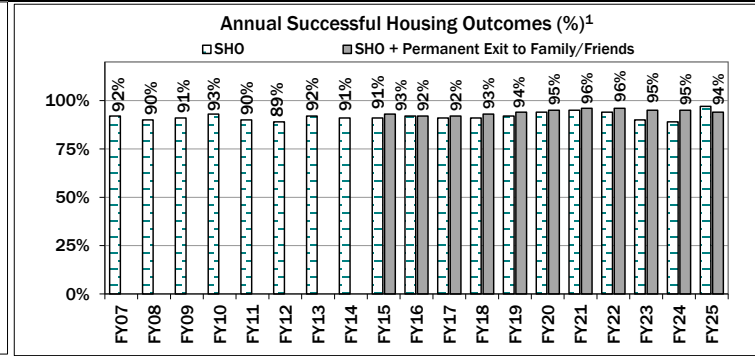
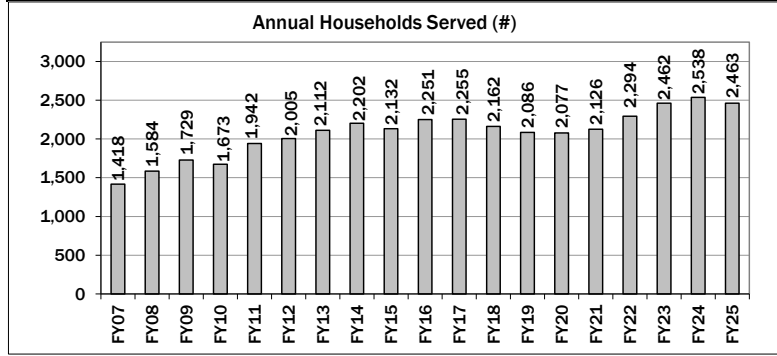
<sup>3</sup> No outcome goals are set by subpopulation. Households with only adults are included in the single adult population.

<sup>4</sup> Recidivism calculated for successful housing exits between reporting period of 7/1/24-12/31/24.

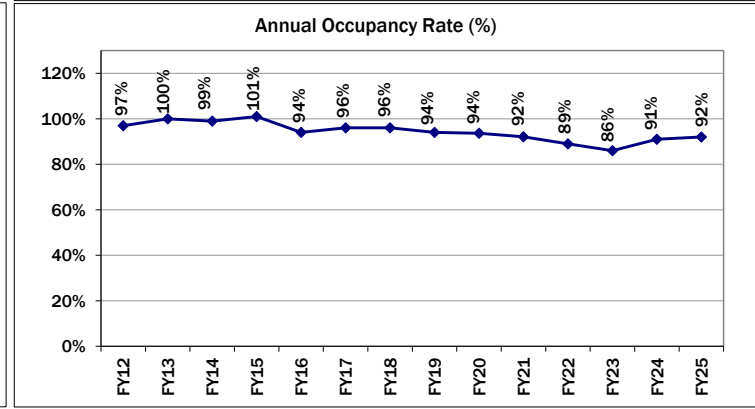
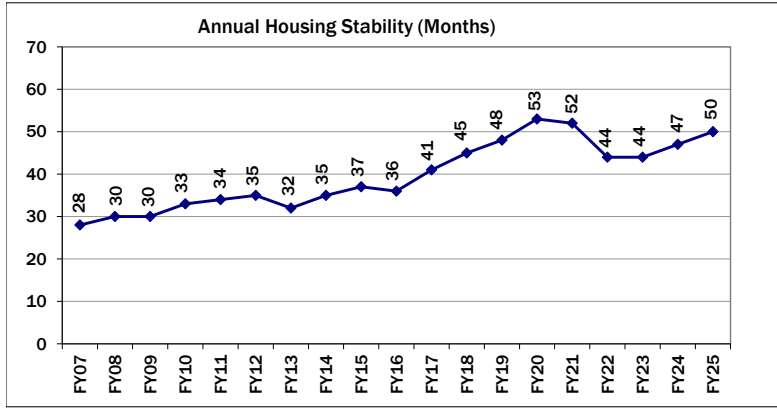
# FY25 System and Program Indicator Report



Permanent Supportive Housing (PSH) <sup>1</sup>	Households Served			Occupancy Rate			Housing Stability (Months)			Successful Housing Outcomes <sup>1</sup>					Exit to Homelessness <sup>2</sup>			
	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal	Actual	Outcome Achievement	Goal (#)	Actual (#)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement	Goal (%)	Actual (%)	Outcome Achievement
7/1/2024 - 6/30/2025	2,845	2,463	≠	95%	92%	√	24	50	√	2,703	2,270	√	95%	94%	√	10%	1%	√



Outcomes	FY25
<b>Metrics</b>	
Households Served	2463
Clients	3,470
Adults	2,702
Children	768
New Enrollments	278
Exits	321
Successful Housing Exits #	118
Successful Housing Exits %	45%
Veterans (U.S. Military)	189
Veterans % of all adults	7%
Pregnant	25
<b>DEMOGRAPHICS (HOH)</b>	
Average Age	52
Female	42%
Male	57%
Other	1%
Race/Ethnicity - Black <sup>3</sup>	60%
Race/Ethnicity - White <sup>3</sup>	31%
Race/Ethnicity - Multi-racial <sup>3</sup>	5%
Race/Ethnicity - Hispanic <sup>3</sup>	2%
Race/Ethnicity - Other <sup>3</sup>	1%
Adults 18 - 24 years <sup>3</sup>	3%
Adults 25 - 34 years <sup>3</sup>	10%
Adults 35 - 44 years <sup>3</sup>	16%
Adults 45 - 55 years <sup>3</sup>	22%
Adults 56 - 61 years <sup>3</sup>	18%
Adults 62+ years <sup>3</sup>	30%



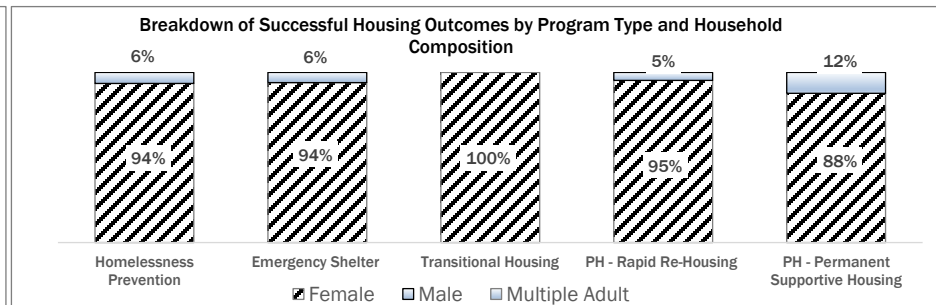
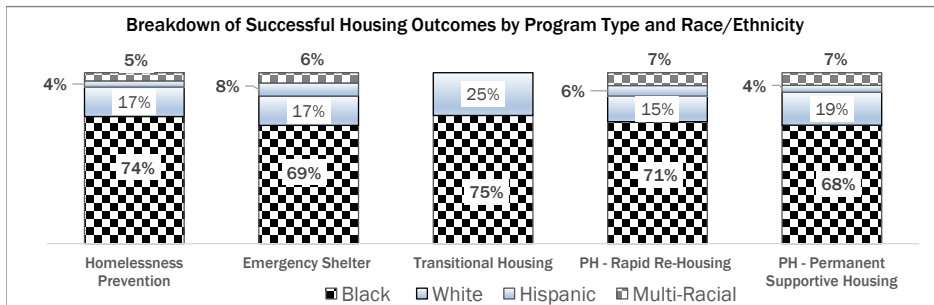
The Permanent Supportive Housing (PSH) system continues to demonstrate its role in achieving long-term housing stability for the community's most vulnerable households. Although total households served decreased by 3% in FY25, the system maintained exceptionally high housing stability rates across all subpopulations. Current HMIS-reported capacity stands at 2,404 units, excluding an additional 437 VA VASH voucher units. The system gained 105 units through the opening of CHN Poplar Fen Place and Homefull – 1289 Dublin Granville. The overall occupancy rate rose to 92%, as two new projects remain in the lease-up phase, temporarily limiting full utilization. The total number of **families** served increased by 2%, from 407 in FY24 to 416 in FY25. Family housing stability improved from an average of 42 months to 48 months, with housing retention sustained at 97%—the same rate recorded in FY24. **Single adults** served decreased by 5%, and their housing retention rate declined slightly, from 95% in FY24 to 94% in FY25. **Veterans** experienced the most notable decrease in households served (down 13%) due to VA VASH no longer entering data into HMIS. Their housing retention dropped from 97% to 95%, while average housing stability increased by three months, from 65 to 68. **Transitional-age youth (TAY)** households declined by 2%, with housing retention decreasing from 94% to 92%, while their housing stability improved from 28 to 32 months. **Pregnant** households increased by 4%, from 24 in FY24 to 25 in FY25, maintaining a 94% housing retention rate and an average of 50 months of stability—highlighting the effectiveness of long-term supportive housing interventions. These results underscore how the Housing First model not only secures immediate housing for vulnerable populations but also sustains long-term placement, even as system capacity shifts.

<sup>1</sup> Starting 7/1/15, Successful Housing Outcomes include permanent exits to family. Starting 7/1/18, Successful Housing Outcomes include permanent exits to friends.

<sup>2</sup> Exit to Homelessness calculated for successful housing exits between reporting period of 7/1/24-12/31/24.

<sup>3</sup> Due to rounding percentage does not add up to 100%.

Special Populations Served: 7/1/2024 - 6/30/2025		Families Served by Program Type					
Families	Totals	Homelessness Prevention	Street Outreach	Emergency Shelter	Transitional Housing	PH - Rapid Re-Housing <sup>3</sup>	PH - Permanent Supportive Housing
Youth Households (18 - 24)	341	125	0	71	18	119	73
Pregnant Youth Households (18 - 24)	29	12	0	5	1	11	3
Households (25+)	1,657	708	7	543	1	18	338
Pregnant Households (25+)	56	21	0	17	0	330	4
Total Households Served (#)	2,048	864	7	625	20	475	416
Total Households Entered	1,104	608	5	468	6	250	37
Total Households Exited	1,167	633	4	481	6	275	45
Successful Housing Outcomes (#) <sup>1</sup>	N/A	526	2	251	4	214	399
Successful Housing Outcomes (%) <sup>1</sup>	N/A	83%	50%	52%	67%	78%	97%
Average Length of Shelter Stay (Days) <sup>2</sup>	N/A						
Average Length of Participation (Days) <sup>2</sup>		118	197	113	12	242	48
Housing Stability (Months) <sup>2</sup>							
<b>DEMOGRAPHICS (Based on Head of Household)</b>							
	Race/Ethnicity - Black <sup>4</sup>	73%	71%	65%	90%	71%	68%
	Race/Ethnicity - White <sup>4</sup>	17%	29%	20%	10%	16%	19%
	Race/Ethnicity - Multi-racial <sup>4</sup>	5%	0%	7%	0%	6%	7%
	Race/Ethnicity - Hispanic <sup>4</sup>	4%	0%	8%	0%	6%	4%
	Race/Ethnicity - Other <sup>4</sup>	1%	0%	1%	0%	1%	1%
	Gender - Male	92%	14%	93%	95%	95%	13%
	Gender - Female	8%	86%	7%	5%	5%	87%
	Gender - Other	0%	0%	0%	0%	0%	0%
	Self Reported Disability	27%	100%	36%	60%	46%	92%
	Franklin County Residents	89%	100%	85%	90%	86%	95%



The system-wide number of **families served decreased by 8%** (FY24 2,226) when compared to the same reporting period of the prior fiscal year. The number of families receiving homelessness **prevention services decreased by 9%** (FY24 950) and the rate of families in **emergency shelter decreased by 12%** (FY24 709) during the same timeframe. The number of families in **permanent supportive housing increased by 2%** (FY24 407). The length of time families spent in emergency shelter increased by 11 days to an average of 113 days, when compared to FY24 (102). The rate of Black/African American families and women-headed families served system-wide is substantially disproportionate compared to the Franklin County population and to the Franklin County population in poverty. From an outcomes perspective, the homelessness system did not substantially address these disparities.

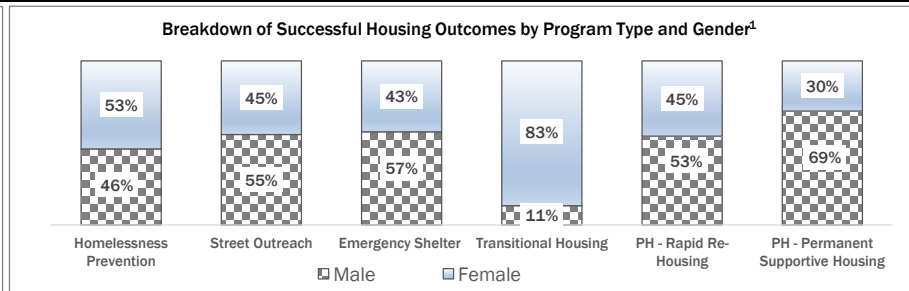
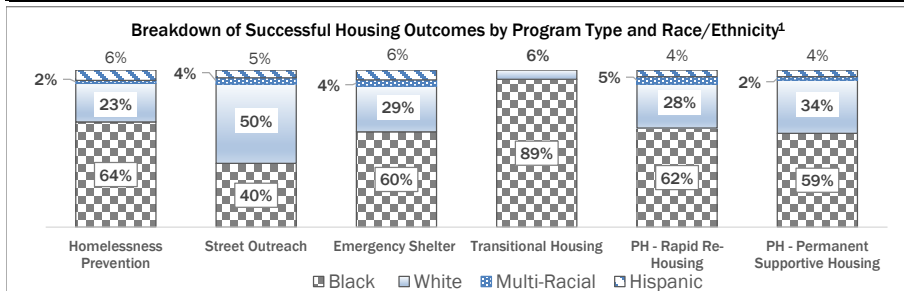
<sup>1</sup> Successful outcomes measure for Street Outreach. No families were served by Street Outreach for the reporting period.

<sup>2</sup> Average Length of Shelter Stay (Days) is measured for Emergency Shelter. Average Length of Participation (Days) is measured for Street Outreach, PH - Rapid Re-Housing and Homelessness Prevention. Housing Stability (Months) is measured for PH - Permanent Supportive Housing and Transitional Housing.

<sup>3</sup> PH - Rapid Re-Housing households without children were excluded from totals.

<sup>4</sup> Due to rounding, percentages do not add up to 100%.

Special Populations Served: 7/1/2024 - 6/30/2025		Single Adults Served by Program Type					
Single Adults	Totals	Homelessness Prevention	Street Outreach	Emergency Shelter	Transitional Housing	PH - Rapid Re-Housing <sup>3</sup>	PH - Permanent Supportive Housing
Unaccompanied Youth under 18	20	0	12	0	9	0	0
Pregnant Unaccompanied Youth under 18	2	0	2	0	0	0	0
Household with Children only under 18	3	0	0	0	3	0	0
Unaccompanied Youth (18 -24)	614	40	43	304	64	184	94
Pregnant Unaccompanied Youth (18 -24)	44	4	2	32	2	8	1
Households without Children (18 - 24)	6	2	0	1	0	3	0
Single Adult (25+)	6,662	194	562	3,999	0	957	2,208
Pregnant Single Adult (25+)	71	2	9	56	0	10	2
Pregnant Households without Children (18 - 24)	1	0	0	0	0	1	0
Pregnant Households without Children (25+)	2	1	0	0	0	1	0
Households without Children (25+)	154	22	3	28	0	8	100
Total Households Served (#)	7,497	265	631	4,377	78	1,170	2,402
Total Households Entered	4,082	150	417	3,766	40	693	272
Total Households Exited	5,150	131	503	3,748	35	677	329
Successful Housing Outcomes (#) <sup>1</sup>	N/A	111	205	674	18	405	2,182
Successful Housing Outcomes (%) <sup>1</sup>	N/A	85%	41%	18%	51%	60%	94%
Average Length of Shelter Stay (Days) <sup>2</sup>	N/A	251	139	82	11	196	54
Average Length of Participation (Days) <sup>2</sup>							
Housing Stability (Months) <sup>2</sup>							
<b>DEMOGRAPHICS (Based on Head of Household)</b>							
Race/Ethnicity - Black <sup>2</sup>		69%	35%	57%	79%	60%	59%
Race/Ethnicity - White <sup>2</sup>		22%	53%	31%	10%	29%	34%
Race/Ethnicity - Multi-racial <sup>2</sup>		6%	6%	5%	5%	5%	4%
Race/Ethnicity - Hispanic <sup>2</sup>		1%	4%	5%	4%	4%	2%
Race/Ethnicity - Other <sup>2</sup>		2%	2%	2%	1%	2%	1%
Gender - Male <sup>2</sup>		59%	55%	66%	37%	58%	69%
Gender - Female <sup>2</sup>		39%	43%	33%	62%	41%	30%
Gender - Other <sup>2</sup>		2%	1%	1%	1%	14%	11%
Self Reported Disability		53%	98%	81%	99%	67%	97%
Franklin County Residents		89%	88%	90%	92%	85%	95%



The system-wide number of single adults served **decreased by 6%** (FY24 7,916) when compared to the same reporting period of the prior fiscal year. The number of single adults in **homelessness prevention decreased by 7%** (FY24 228) while the number of single adults in decreased for the following program types: emergency shelter 7% (FY24 4,722), **street outreach decreased by 14%** (FY24 730), **rapid re-housing decreased by 13%** (FY24 1,341), and the number in **permanent supportive housing decreased by 13%** (FY24 2,530). The rate of Black/African American single adults served system-wide is substantially disproportionate compared to the Franklin County population and to the Franklin County population in poverty. From an outcomes perspective, the homelessness system did not substantially address these disparities.

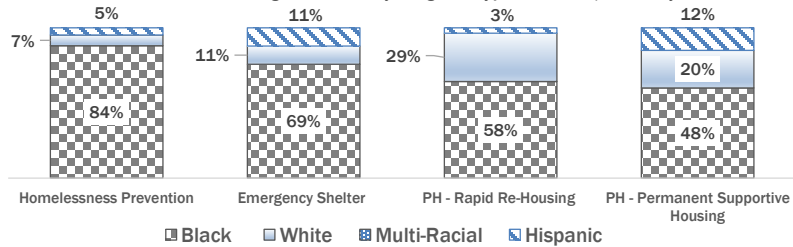
<sup>1</sup> Successful outcomes measure for Street Outreach.

<sup>2</sup> Due to rounding, percentages may not add up to 100%.

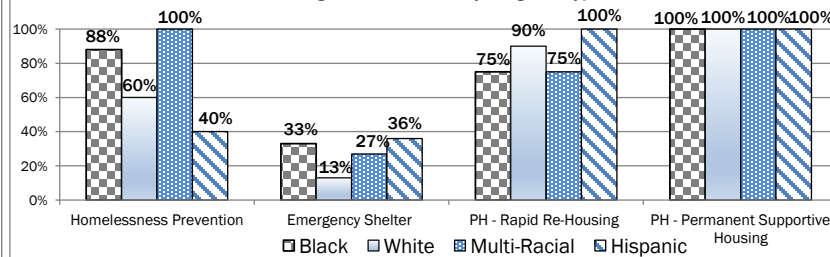
<sup>3</sup> PH - Rapid Re-Housing households without children are included in the totals.

Special Populations Served: 7/1/2024 - 6/30/2025		Pregnant Women Served by Program Type					
Pregnant Women	Totals	Homelessness Prevention	Street Outreach	Emergency Shelter	Transitional Housing	PH - Rapid Re-Housing	PH - Permanent Supportive Housing
Unaccompanied Youth (under 18)	9	0	2	9	0	0	0
Unaccompanied Youth (18 - 24)	44	4	2	32	2	8	1
Single Adults (25+)	71	2	9	56	0	10	2
Parenting Youth Households (18 - 24)	71	24	0	12	4	31	10
Parenting Households (25+)	141	62	1	44	0	38	12
Households without Children (18 - 24)	2	0	0	0	0	2	0
Households without Children (25+)	2	1	0	0	0	1	0
Total Households Served (#)	317	93	14	151	6	89	25
Total Households Entered	232	62	12	135	4	65	11
Total Households Exited	194	54	13	128	0	39	1
Successful Housing Outcomes (#) <sup>1</sup>	N/A	44	4	36	N/A <sup>4</sup>	31	25
Successful Housing Outcomes (%) <sup>1</sup>	N/A	81%	31%	28%	N/A <sup>4</sup>	79%	100%
Average Length of Shelter Stay (Days) <sup>2</sup>	N/A	171	68	43	N/A <sup>4</sup>	226	20
Average Length of Participation (Days) <sup>2</sup>	N/A						
Housing Stability (Months) <sup>2</sup>	N/A						
<b>DEMOGRAPHICS (Based on Head of Household)</b>							
	Race/Ethnicity - Black <sup>4</sup>	78%	50%	57%	67%	67%	48%
	Race/Ethnicity - White <sup>4</sup>	11%	43%	23%	33%	19%	20%
	Race/Ethnicity - Multi-racial <sup>4</sup>	5%	7%	9%	0%	8%	20%
	Race/Ethnicity - Hispanic <sup>4</sup>	5%	0%	10%	0%	6%	12%
	Race/Ethnicity - Other <sup>4</sup>	0%	0%	1%	0%	0%	0%
	Self Reported Disability	15%	86%	40%	67%	37%	92%
	Franklin County Residents	96%	79%	90%	100%	84%	96%

Breakdown of Successful Housing Outcomes by Program Type and Race/Ethnicity<sup>1</sup>



Successful Housing Outcomes Rate by Program Type and Race<sup>1</sup>



The system-wide number of pregnant women served decreased 21% (FY24 402) when compared to the same reporting period of the prior fiscal year. The number of pregnant women served decreased for the following program types: homeless prevention projects by 28% (FY24 128), emergency shelters by 25% (FY24 201), rapid re-housing by 19% (FY24 110) and street outreach stayed the same by 22% (FY24 18) when compared to the same reporting period of the prior fiscal year. The number of pregnant women served increased for permanent supportive housing by 4% (FY24 24). The rate of Black/African American women served system-wide is substantially disproportionate compared to the Franklin County population and to the Franklin County population in poverty. Also, the rate of BIPOC pregnant women in homelessness prevention, emergency shelters and rapid re-housing programs exceeds 70%. From an outcomes perspective, the homelessness system did not substantially address these disparities.

<sup>1</sup> Successful outcomes measure for Street Outreach.

<sup>2</sup> Average Length of Shelter Stay (Days) is measured for Emergency Shelter. Average Length of Participation (Days) is measured for Street Outreach, PH - Rapid Re-Housing and Homelessness Prevention. Housing Stability (Months) is measured for PH - Permanent Supportive Housing and Transitional Housing.

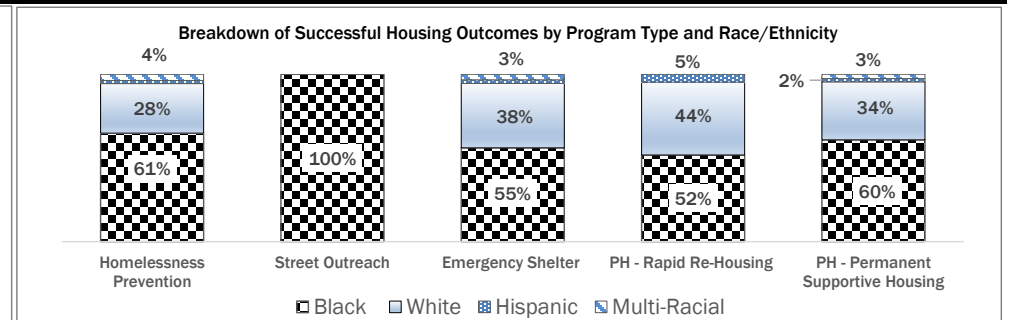
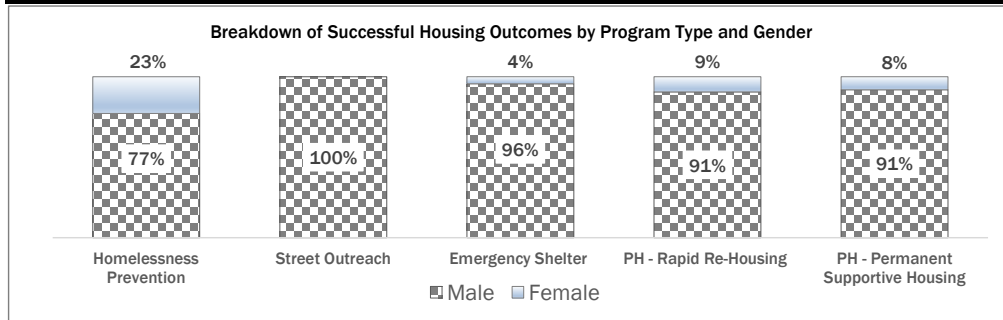
<sup>3</sup> Due to rounding, percentages do not add up to 100%.

<sup>4</sup> Program didn't have any household exits; unable to calculate measure.

# System and Program Indicator Report



Special Populations Served: 7/1/2024 - 6/30/2025		Veterans Served by Program Type					
Veterans (All Adults)	Totals	Homelessness Prevention	Street Outreach	Emergency Shelter	Transitional Housing <sup>4</sup>	PH - Rapid Re-Housing	PH - Permanent Supportive Housing <sup>3</sup>
Unaccompanied Youth (18 -24)	6	2	0	5	0	2	1
Single Adults (25+)	1,021	151	7	321	0	358	499
Parenting Youth Households 18-24	3	2	0	0	0	0	0
Parenting Households (25+)	73	34	0	4	0	12	26
Total Households Served (#)	1,103	189	7	330	0	372	526
Total Households Entered	358	118	5	267	0	180	40
Total Households Exited	229	70	5	248	0	130	81
Successful Housing Outcomes (#) <sup>1</sup>	N/A	57	3	92	N/A <sup>4</sup>	85	473
Successful Housing Outcomes (%) <sup>1</sup>	N/A	81%	60%	37%	N/A <sup>4</sup>	65%	95%
Average Length of Shelter Stay (Days) <sup>2</sup>							
Average Length of Participation (Days) <sup>2</sup>	N/A	310	244	83	N/A <sup>4</sup>	362	68
Housing Stability (Months) <sup>2</sup>							
<b>DEMOGRAPHICS (Based on Head of Household)</b>							
	Race/Ethnicity - Black <sup>5</sup>	65%	57%	55%	N/A	53%	60%
	Race/Ethnicity - White <sup>5</sup>	27%	29%	36%	N/A	40%	35%
	Race/Ethnicity - Multi-racial <sup>5</sup>	4%	0%	4%	N/A	2%	3%
	Race/Ethnicity - Hispanic <sup>5</sup>	1%	14%	3%	N/A	4%	2%
	Race/Ethnicity - Other <sup>5</sup>	3%	0%	2%	N/A	1%	1%
	Gender - Male <sup>5</sup>	81%	100%	96%	N/A	94%	92%
	Gender - Female <sup>5</sup>	19%	0%	4%	N/A	6%	8%
	Gender - Other <sup>5</sup>	1%	0%	0%	N/A	0%	1%
	Self Reported Disability	66%	86%	67%	N/A	57%	88%
	Franklin County Residents	85%	88%	84%	N/A	76%	93%



The system-wide number of veterans served **decreased 3%** when compared to the same reporting period of the prior fiscal year (FY24 1,137). The number of veterans receiving **homelessness prevention services increased by 59%** (FY24 119) and **rapid re-housing by 3%** (FY24 362), while the number of veterans serviced in the following program types decreased: **emergency shelter by 10%** (FY24 362), **street outreach by 59%** (FY24 17), and the number of veterans in **permanent supportive housing decreased by 13%** (FY24 602), when compared to prior fiscal year. The rate of Black/African American veterans served system-wide is substantially disproportionate compared to the Franklin County veteran population. From an outcomes perspective, the homelessness system did not substantially address these disparities.

<sup>1</sup> Successful outcomes measure for Street Outreach.

<sup>2</sup> Average Length of Shelter Stay (Days) is measured for Emergency Shelter. Average Length of Participation (Days) is measured for Street Outreach, PH - Rapid Re-Housing and Homelessness Prevention. Housing Stability (Months) is measured for PH - Permanent Supportive Housing and Transitional Housing.

<sup>3</sup> VASH vouchers are included under the PH - Permanent Supportive Housing category.

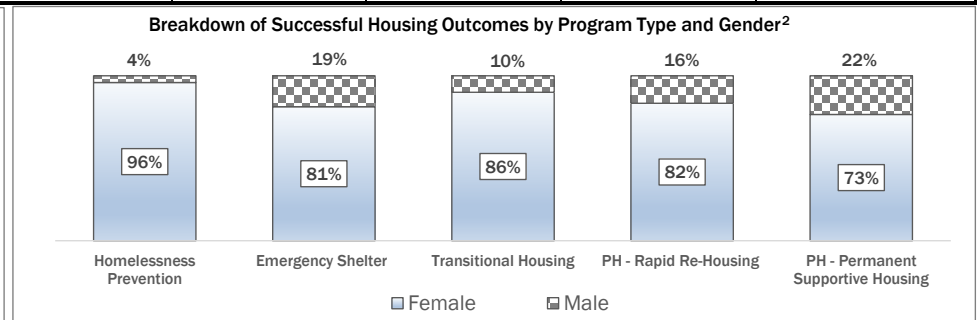
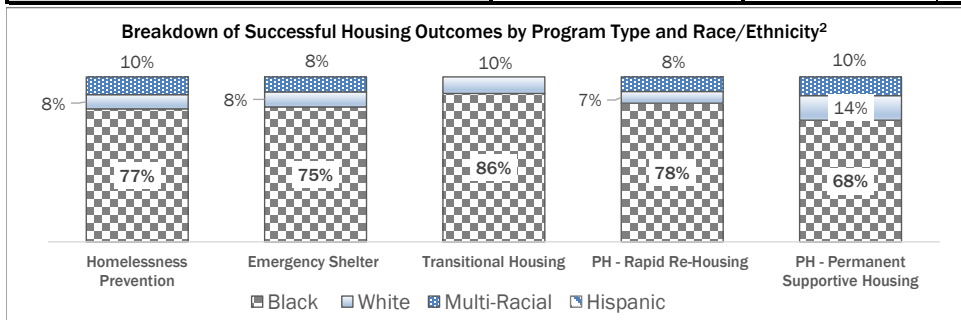
<sup>4</sup> VOA GPD Transitional Housing program closed as of 9/30/23. Program type didn't serve any households; unable to calculate measures.

<sup>5</sup> Due to rounding, percentages do not add up to 100%.

System and Program Indicator Report



Special Populations Served: 7/1/2024 - 6/30/2025		Transition Age Youth Served by Program Type					
Transition Age Youth <sup>1</sup>	Totals	Homelessness Prevention	Street Outreach	Emergency Shelter	Transitional Housing	PH - Rapid Re-Housing	PH - Permanent Supportive Housing
Unaccompanied Youth under 18	370	0	14	360	9	0	0
Unaccompanied Youth 18 - 24	648	137	45	328	66	195	95
Parenting Youth Households Under 18	3	0	0	0	3	0	0
Parenting Youth Households 18 - 24	648	46	0	74	19	130	76
Total Pregnant Women Served	117	28	4	53	6	41	11
Total Households Served	1362	183	59	756	97	324	168
Total Households Entered	942	128	51	712	46	164	27
Total Households Exited	988	125	53	709	40	186	35
Successful Housing Outcomes (#) <sup>2</sup>	N/A	98	12	48	21	122	153
Successful Housing Outcomes (%) <sup>2</sup>	N/A	78%	23%	14%	53%	66%	92%
Average Length of Shelter Stay (Days) <sup>3</sup>							
Average Length of Participation (Days) <sup>3</sup>	N/A	142	51	48	11	244	32
Housing Stability (Months) <sup>3</sup>							
<b>DEMOGRAPHICS (Based on Head of Household)</b>							
	Race/Ethnicity - Black <sup>4</sup>	80%	61%	63%	81%	76%	67%
	Race/Ethnicity - White <sup>4</sup>	7%	20%	18%	10%	10%	14%
	Race/Ethnicity - Multi-racial <sup>4</sup>	9%	12%	8%	4%	7%	11%
	Race/Ethnicity - Hispanic <sup>4</sup>	4%	7%	8%	3%	6%	7%
	Race/Ethnicity - Other <sup>4</sup>	1%	0%	3%	1%	1%	2%
	Gender - Female <sup>4</sup>	93%	66%	56%	68%	74%	70%
	Gender - Male <sup>4</sup>	6%	32%	43%	31%	23%	24%
	Gender - Other <sup>4</sup>	1%	2%	2%	1%	2%	6%
	Self Reported Disability	22%	59%	42%	91%	59%	98%
	Franklin County Residents	95%	92%	91%	92%	92%	96%



The number of transition age youth served increased by 6% (FY24 1,448) when compared to the same reporting period of the prior fiscal year. The number of youth served decreased for following program types: **PSH by 2%** (FY24 172), **rapid re-housing by 17%** (FY24 389), **homelessness prevention by 16%** (FY24 218), **emergency shelter by 5%** (FY24 795), and **transitional housing by 11%** (FY24 109) when compared to prior fiscal year. The number of youth served increased for street outreach 31% (FY24 45). The number of pregnant youth served systemwide decreased by 19% (FY24 144). The rate of Black/African American youth and female youth served system-wide is substantially disproportionate compared to the Franklin County population and to the Franklin County population in poverty. From an outcomes perspective, the homelessness system did not substantially address these disparities. In addition, the high rate of homeless Black/African American underage and young adult girls shows a system failure that must be addressed with urgency.

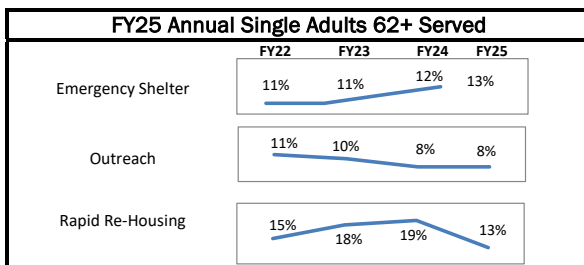
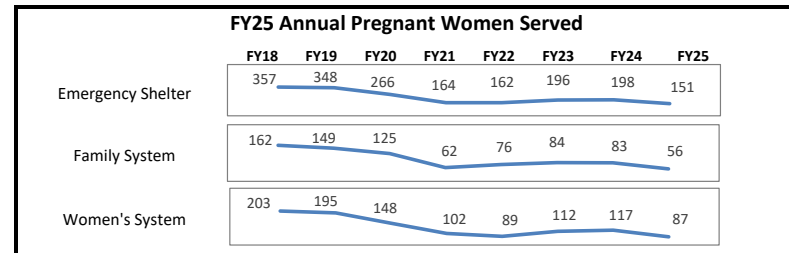
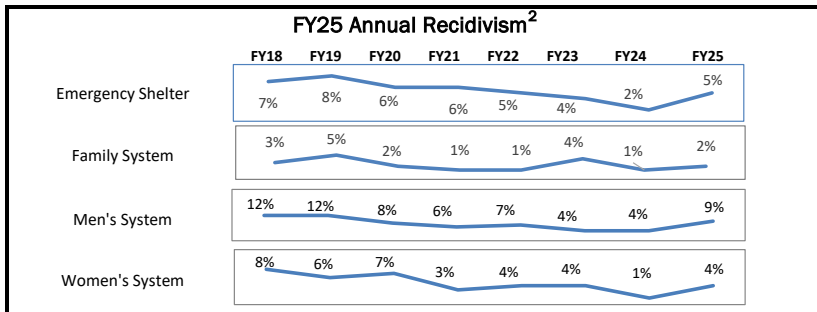
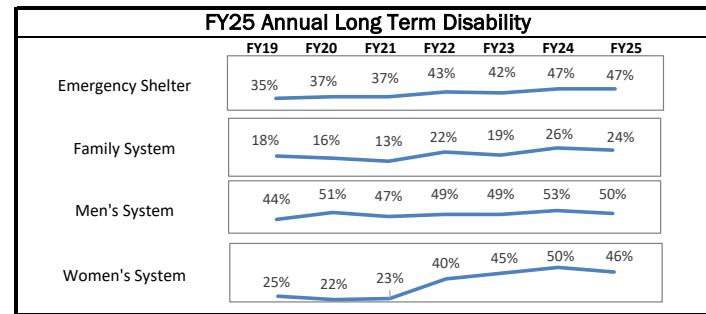
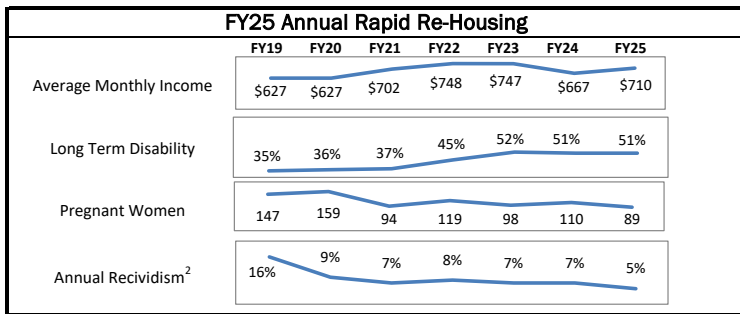
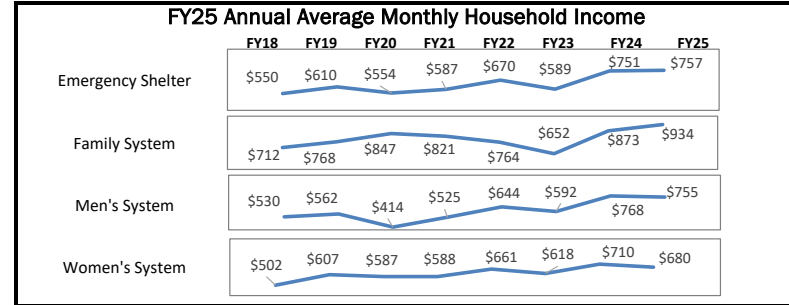
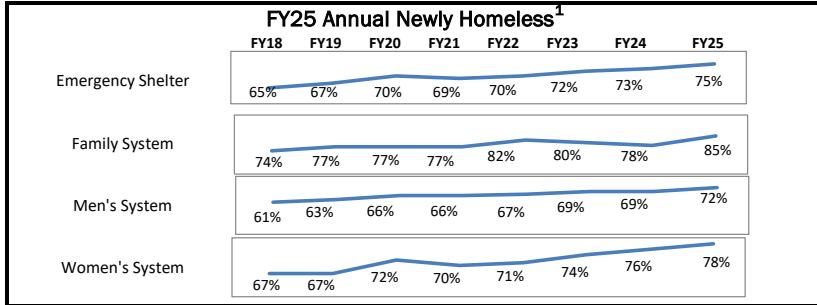
<sup>1</sup> Includes unaccompanied and pregnant/parenting youth where all adult members are between 18 - 24 years of age and unaccompanied/parenting youth under 18.

<sup>2</sup> Successful outcomes measure for Street Outreach. Unaccompanied youth served by Huckleberry House were excluded from Emergency Shelter successful housing outcomes.

<sup>3</sup> Average Length of Shelter Stay (Days) measured for Emergency Shelter. Unaccompanied youth served by Huckleberry House were excluded from Emergency Shelter Average Length of Stay calculation. Average Length of Participation (Days) measured for Street Outreach, PH - Rapid Re-Housing and Homelessness Prevention. Housing Stability (Months) measured for PH - Permanent Supportive Housing and Transitional Housing.

<sup>4</sup> Due to rounding, percentages do not add up to 100%

Emergency Shelter and Rapid Re-housing Trends Appendix : 7/1/2024 - 6/30/2025



<sup>1</sup> Did not access a homeless program in the past two years.  
<sup>2</sup> Exited successfully but returned to shelter within 180 days of successful exit.



**Community Shelter Board leads a coordinated, community effort to make sure everyone has a place to call home in Columbus and Franklin County, Ohio.**

CSB was founded in 1986 on the vision that no one should be homeless in our community, for even one night. As the system leader for the prevention of and response to homelessness in Central Ohio, CSB funds and coordinates care across 17 partner agencies providing outreach, homelessness prevention, emergency shelter, and housing programs to help low-income families and single adults facing homelessness in Franklin County regain housing stability. Over the past 10 years alone, CSB's system of care has housed more than 35,000 people.

CSB is funded by the City of Columbus, the Franklin County Board of Commissioners, the U.S. Department of Housing and Urban Development, the State of Ohio, United Way of Central Ohio, The Columbus Foundation, Nationwide Foundation, American Electric Power Foundation, and many other public and private investors.